Installation and User Guide

fring version 3.40.x

For Nokia S60 3rd edition (Symbian 9)

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Introduction

About fring

fring™ is a mobile internet community and communication service that allows friends to connect, share experiences and enhance their online communities together.

Using your handset's internet connection, you can interact with friends on all your favourite social networks including Skype®, MSN Messenger®, Google Talk™, ICQ, SIP, Twitter, Yahoo!™ and AIM®. You can listen to music with your Last.fm friends, check out what each other are up to on Facebook, receive alerts of new Google Mail™ and tailor make your very own fring by adding more cool experiences from fringAdd-ons™.

fring puts all your online friends into one, dynamic fringFriends™ buddy list, which is always connected so you can enjoy free calls and instant messaging with all your online friends, see their real-time status, and even find each other's actual location.

fring makes your mobile the ultimate social device.

As well as it's social appeal, fring also lets you make affordable local and international calls to landline and regular cellular numbers using your SkypeOut/SkypeIn account or almost any internet voice service (SIP) such as SIPNET, EuteliaVoIP, VoIPVoIP and VoIPTalk, even from non-SIP enabled handsets.

To sum it up, you'll not only make your phone more useful, you can also save money. This guide will help you get started.

System Requirements

Hardware requirements

In order to use our Beta version, you will need:

- A Nokia S60 handset.
- Internet GPRS, EDGE, 3G data connection (Not a WAP connection) on your mobile handset.
- **Optional**: WiFi connection. If you are using a handset with WiFi capabilities, you can choose to use a Wi-Fi access point to connect to the fring network. Using fring via a Wi-Fi access point means the data is transferred by Wi-Fi, and does not use your data plan.

Notes:
To initiate a call to a landline (or non-Skype user) using fring, make sure to purchase SkypeOut/SIP credits.

For internet GPRS/3G data rates, contact your mobile service provider or browse our community forum at **http://www.fring.com/forums**

Downloading fring

fring can be downloaded into your mobile handset in the following ways:

- From the fring website at **http://www.fring.com/download** to your computer or via SMS.
- Via your mobile device at m.fring.com
- Via SMS invitation sent to your handset from a friend.

Downloading fring via website

- **To download fring from the web:**

Open **http://www.fring.com** in your browser.

The following screen opens.

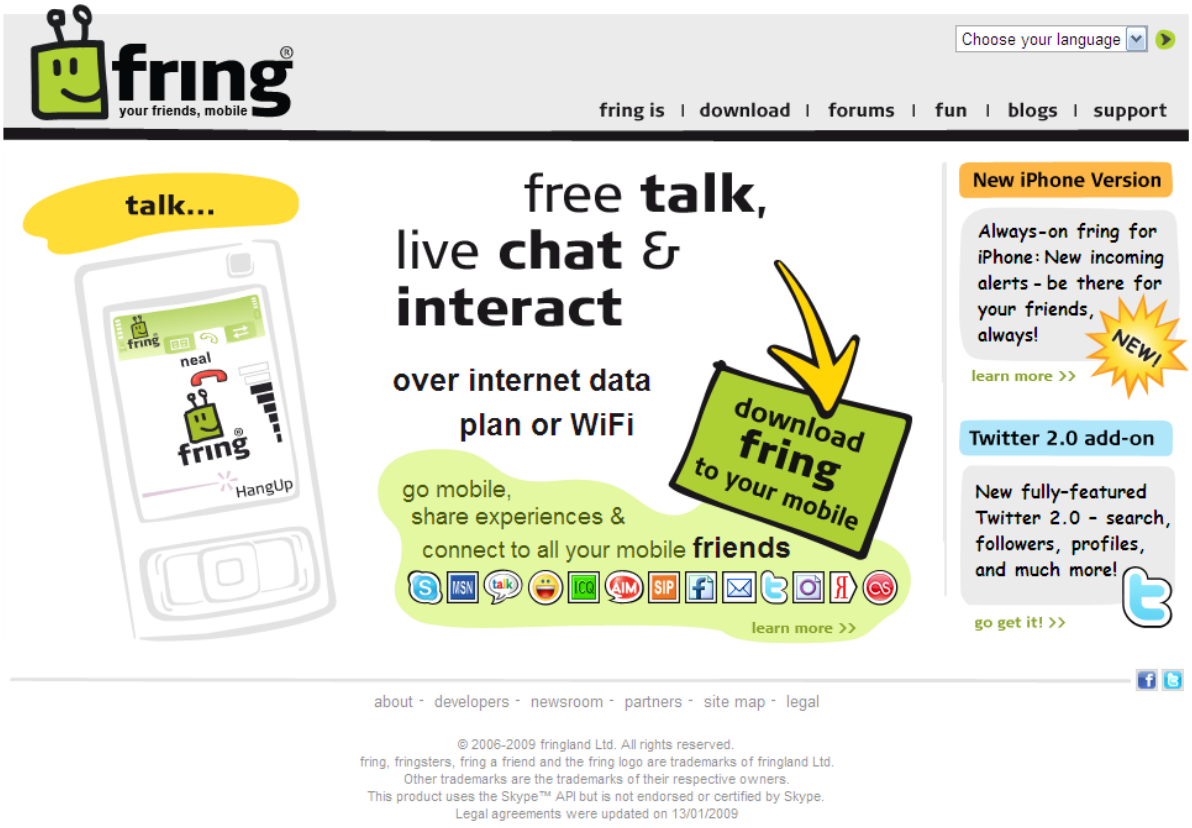
fring
your friends, mobile
Choose your language
fring is | download | forums | fun | blogs | support
talk...
free talk,
live chat &
interact
over internet data
plan or WiFi
download fring to your mobile
go mobile,
share experiences &
connect to all your mobile friends
learn more >>
New iPhone Version
Always-on fring for iPhone: New incoming alerts - be there for your friends, always!
NEW!
learn more >>
Twitter 2.0 add-on
New fully-featured Twitter 2.0 - search, followers, profiles, and much more!
go get it! >>
about - developers - newsroom - partners - site map - legal
© 2006-2009 fringland Ltd. All rights reserved.
fring, fringsters, fring a friend and the fring logo are trademarks of fringland Ltd.
Other trademarks are the trademarks of their respective owners.
This product uses the Skype™ API but is not endorsed or certified by Skype.
Legal agreements were updated on 13/01/2009

Figure 1 - fring Homepage

Click the **download fring to your mobile** link (in the green box).

A screen with the following form opens.

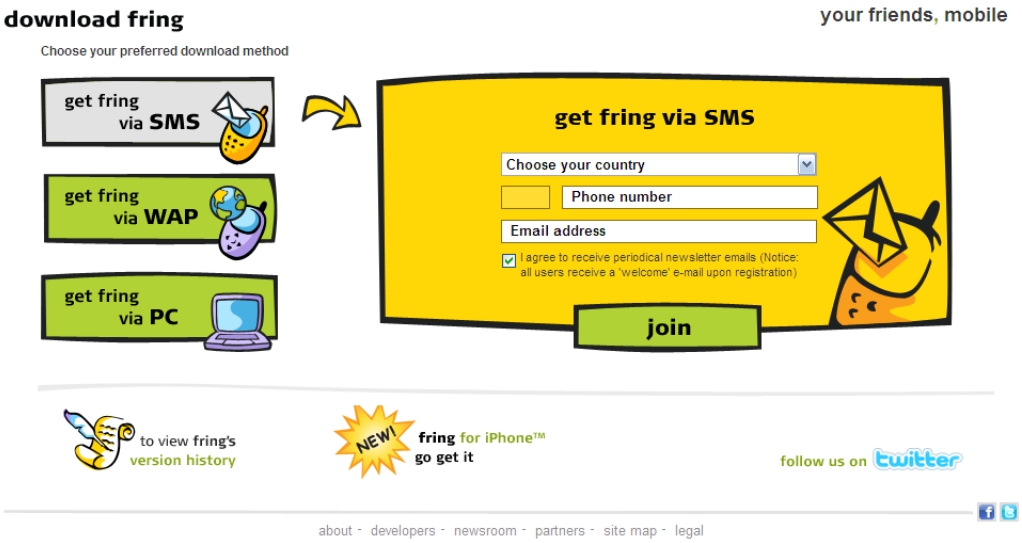
download fring
your friends, mobile
Choose your preferred download method
get fring via SMS
get fring via WAP
get fring via PC
get fring via SMS
Choose your country
Phone number
Email address
I agree to receive periodical newsletter emails (Notice: all users receive a 'welcome' e-mail upon registration)
join
to view fring's version history
NEW!
fring for iPhone™ go get it
follow us on twitter
about - developers - newsroom - partners - site map - legal

Figure 2 - fring Download

- **To download fring via SMS:**

1. Click **get fring via SMS**.
2. In the **Choose Your country** field, select your country.
3. In the **Phone number** field, type in the phone number of your handset.

   Note: Type it carefully - your international number is your fring user-id.
4. In the **Email address** field, type in your email address.
5. Click **Join.**

The confirmation screen opens and an SMS is sent to your handset.
Didn't get the SMS? Try the 2 other methods.

To download fring via WAP:

1. Click **get fring via WAP.**
2. Point your handset to **m.fring.com**

To download fring via PC:

1. Click **get fring via PC**.
2. In the **Choose Your Brand** and **device** fields, select your mobile handset model.
3. In the **Email address** field, type in your email address.
4. Click **Submit.**

The download instructions screen is open; follow the instructions to download fring to your PC.

If you choose the download fring via SMS, once you have received the SMS, the installation and setup process continues on your handset.

Figure 3 - SMS Message

Figure 4 – Follow Link

On your handset: Open the SMS message (see Figure 3) and click the download link (see Figure 4).

Within a few seconds, the handset accesses the website. fring is downloaded to your handset and you are ready to begin the installation process.

Note: This process may take a few seconds.

Installing fring

Before you can use fring, it needs to be installed on your handset. (For information about downloading fring, see the previous section in this guide.)

Once you have completed downloading fring, the following screen opens:

Figure 5 - Begin Installation

1. Press yes using your left soft key.

   The following screen opens:

Figure 6 – Application Details

   Press **Continue** using your left soft key.

The following screen opens:

Figure 7 – Memory Selection

Select the location you would like to use and press **Select** using your left soft key.

Note: fring can be loaded into any available memory space.

The following screen opens:

Figure 8 – End User License Agreement (EULA)

Before you can begin working with fring, read and accept the EULA.

➢ **To read and accept the EULA:**

1. Use the down arrow to scroll through the EULA.
2. Once you have read the EULA and agreed to the terms, press **OK** using your left soft key.
3. The full EULA is available on our site at **www.fring.com/license.htm**

The installation process continues and the following screen appears.

Figure 9 - Installing

Once fring has been installed, the following screen appears:

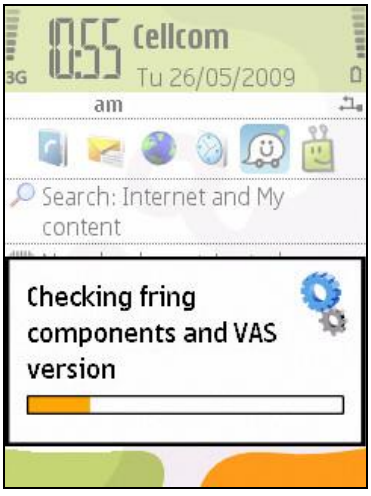

Figure 10 – Checking components

Click 'OK' and continue to install VoIPAudioSrv. Once you have finished installing VoIPAudioSrv the following screen appears:

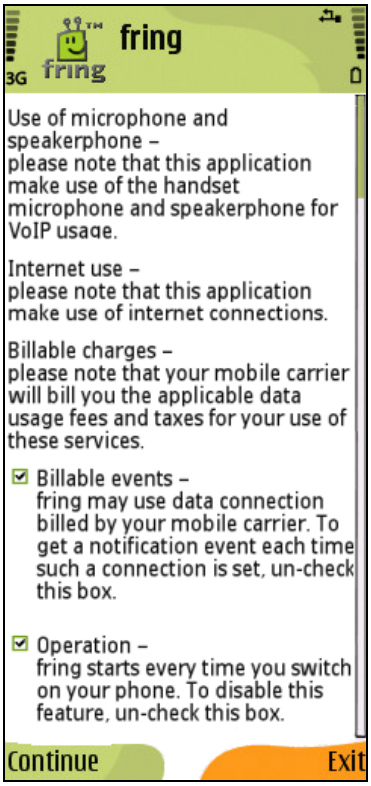
fring
3G
fring
Use of microphone and speakerphone – please note that this application make use of the handset microphone and speakerphone for VoIP usage.
Internet use – please note that this application make use of internet connections.
Billable charges – please note that your mobile carrier will bill you the applicable data usage fees and taxes for your use of these services.
Billable events – fring may use data connection billed by your mobile carrier. To get a notification event each time such a connection is set, un-check this box.
Operation – fring starts every time you switch on your phone. To disable this feature, un-check this box.
Continue
Exit

Figure 11 - Confirmation Screen

If you **want** repeated notification of billable events, un-check the first box using your left soft key.

If you **do not want** that fring will auto start when you turn on your handset, un-check the second box using your left soft key.

The following screen opens.

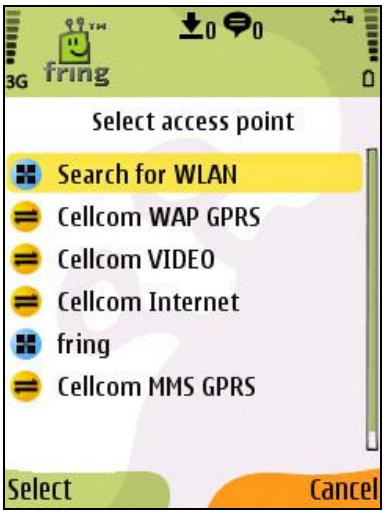

Figure 12 - Access Point selection Screen

Select your **3G/GPRS** or **WiFi** connection (and not your WAP connection).

> **Note:** The specific access points may vary depending on your international location and carrier.

Once you've chosen your connection, the following screen will appear while fring checks its server for the updated version:

Figure 13 - New version check

Downloading and installing the generic sis file

If, for some reason, you are unable to get the SMS from our website, you can simply download the SIS file straight to your phone.
Download the SIS file from our website and install it using 'PC Suite' and a USB cable.

The installation process should look similar to the ones showed in the 'Installing fring' Section in this guide (the previous section)

Once you've finished installing, you should see the following screen:

3G
fring
WiFi
Account setup
If you are a new user that wants to create a fring account, select 'New user'.
If you are an existing fring user and want to log-in to your fring account, select 'Existing user'.
New user
Existing user

Figure 14 - Account setup 1

If you have already registered with fring, choose '**Existing User**' and enter your existing credentials to log in. If you do not remember your password, go to **www.fring.com/password** and retrieve it.

If this is your first use of fring, please choose "**New User**' and follow the instructions on the following screen (We recommend providing your Email address for password retrieval):

Figure 15 - Account setup 2

Note: The user ID is unique and therefore you might be looking at the following screen (Figure 16) if the user ID you're trying to register is already registered in our database. Please choose a different user ID.

Figure 16 – Alternative user IDs

Registering to fring

A short registration process is required before you can begin to use fring.

The stages of this process are:

- Credentials Selection
- Service Definition

Selecting your fring nickname and password

Once the installation is complete, an **Installation Complete** message appears briefly. You are now ready to select your fring credentials.

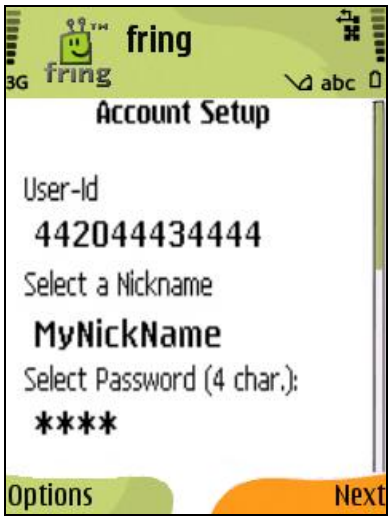

Figure 17 - Registration Screen

The registration screen allows you to select your fring credentials you will use to access your fring account. Your fring nickname will help your friends find you easily in their buddy lists. A password is required to secure your account and to protect your fring buddy list.
Note: In case you download fring via SMS, your user-id is the **international phone number** of your handset. It cannot be changed. Your friends can search for you and contact you by using this number.

- **To enter your credentials:**

  1. Use the keys on your handset to choose the credentials you want to use.
  2. Use the up / down arrow to navigate between fields.

     Note: Passwords must be at least 4 characters.

Press **Next** using your right soft key to move to the next screen. The next screen allows you to add your Add-ons (e.g., Skype/MSN/ICQ etc) account details.

Figure 18 – Add-ons selection

Adding and managing Your Add-Ons – (optional)

Once you have chosen your fring nickname and password, provide the details of your Add-Ons (e.g., Skype) so that you can begin making and receiving VoIP calls.

Note: You can add one or more Add-Ons (e.g., Skype) to which you are registered. Make sure to have your username and password for each.

If you do not already have a service account, register on the Web before you begin to add networks. You can add an Add-On at any time. See Error! Reference source not found. in this guide. To add an Add-On now, follow the instructions below.

Subscribing your Add-ons in fring

- **To subscribe to your Add-Ons:**

1. Choose the Add-On you would like to use.

   The following screen opens:

Figure 19 – Add-On User ID and Password

2. Type in your User Id and Password and press **Ok**.

   fring signs you in to the Add-On and the Add-Ons screen appears so you can add an additional service.

Note: Once you have chosen and configured an Add-On, a check appears on the Add-On Icon. You may configure as many Add-Ons as you like.

The contacts from the Add-Ons you subscribe to are added to your fring buddy list.

Figure 20 – fring buddy List

Unsubscribing your Add-ons in fring

- **To unsubscribe your Add-Ons:**

1. Choose the Add-on you would like to unsubscribe.
2. Click **Options** > **Unsubscribe**.

Adding a SIP Service – (optional)

If you have an account with a SIP provider, you can also use it on fring.

- **To add a SIP service:**
  1. Navigate to the Add-ons Tab by clicking **Options** > **Go to** > **Add-ons**

Figure 21 - Service Selection

2. Navigate between the options using the up and down arrows on your handset. Choose **SIP** from the list (press your joystick in to select items in the list).

   The following screen appears:

Figure 22 – Select SIP Service

3. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

   The following screen appears:

Figure 23 – SIP Service Setup

4. Enter your SIP credentials and press **Subscribe** using your left soft key.

   You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

You have successfully completed the registration and added the Add-Ons you chose. You are now ready to make your first call.

Making your first fring call

Once you have completed the installation and registration processes described above, you're ready to make your first call. To know that everything is working correctly, you may choose to call the Echo test, **fring test call**.

The fring Echo is a test center that lets you record a message and plays it back to you. If you successfully record and hear the message that you have recorded, you're ready to go!

- **To call the fring Echo:**

  1. From your buddy list choose the **fring test call** contact and press the joystick in.

     The call connects to the test center.

- **Listen to the message and follow the instructions.**
  Your testing is complete!

Tip: During a call you can simply switch to 'Speakerphone' by clicking the right softkey. (This feature is only available on Symbian 9.2/9.3/9.4 devices):

Figure 24 - Call in progress

Using fring

Getting Started

Import of contacts (Automatic)

After the installation process, fring imports your contacts. This enables you to make all your calls from fring, without going back to your address book.

Note: Calls to contacts who do not have fring are regular cellular calls. Calling through fring does not change the call in any way.

Your fring buddy list

Figure 25 – Buddy list

All of the contacts from your handset automatically appear in your buddy list, in addition to the contacts from your selected VoIP services (e.g., Skype). Within your buddy list you can:

- Search through your buddy list
- Make a fring call (See 'Making a call' above)
- Initiate a chat (See 'Chat section' above)
- Invite a friend
- Dial a number (See 'Making a call' above)
- Search for a fring contact
- Remove a fring contact
- Show or hide your handset contacts in your fring buddy list

Note: If you delete or update a contact in your handset's buddy list, the details will be automatically updated in your fring Contacts.

Statuses

The following statuses are displayed in the buddy list:

	On a call
	Unread chat event
	Available / Online
	Busy
	Offline

Call quality

The call quality icon appears at the far right of each fring contact who is currently online. It describes the **expected call quality** between two parties who are connected to fring, based on the connections the parties have (e.g., 3G, GPRS or WiFi).

Note: this icon appears only when your contact is a member of fring.

Opening fring

If you have installed and registered fring, the shortcut will appear in your handset's **Main Menu** or under **Menu** > **Applications**.

- **To open fring:**

Locate the fring shortcut in the **Main Menu** or under **Menu > Applications** and press it.

fring opens and is ready for use.

Minimized view

fring is minimized while you are using your handset for something else (e.g., calculator).

- **To minimize fring:**

Press **Hide** using the right soft key or press the red button.

- **To maximize fring:**

Press the Menu button for one second and choose **fring** from the list that is displayed.

Signing Out

When you open fring, you are automatically signed in to fring and your other Add-ons.

➢ **To sign out of fring:**

1. Press **Options** using the left soft key.
2. Select the **Exit** option.

   You are signed out of fring.

Adding or Signing In to an Add-On

You can subscribe for Add-ons or sign-in as a different user at any time.

➢ **To subscribe to an Add-on or to sign-in as a different user:**

1. Navigate to the Add-ons Tab by pressing the right arrow on your handset or by choosing **Options** --> **Go to** --> **Add-ons**.

Figure 26 – Add-on Selection

2. Navigate between the options using the up and down arrows on your handset. Choose the Add-on from the list and press the joystick in.

3. Follow the process defined in the **Adding and managing Your Add-Ons – (optional)** section in this guide.

History tab

The history tab keeps a record of every incoming or outgoing voice event in fring. To view the history tab, choose **Options**, click on **Go to** and select **History**.

Figure 27 - History Tab

The icons on the left side represent the following events:

- **Outgoing call** (blue up arrow)
- **Missed call** (red down arrow)
- **Incoming call** (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history tab.

The **Options** menu in this screen allows you to:

Option	Description
Call	Make a call. If the selected contact is a VoIP contact (e.g., fring, Skype), the call is a fring call. If the contact is a regular mobile contact, the call is made using your cellular plan. See the **Making a call** section in this guide.
Chat	Chat with your selected contact. See the **Chatting** section in this guide.
Go to	A shortcut to your open tabs
Send file	Send a file from your handset to the selected contact (currently only works with fring, Skype & MSN)
Call details	Details of the selected call record.
Delete	Delete the entry from the history list.
Clear list	Clear the entire history list.

The Options menu

To open the **Options** menu, press your left soft key.
The following options are available:

Figure 28 - Options Menu

Option	Description
Call	Make a call. If the selected contact is a VoIP contact (e.g., fring, Skype, MSN Messenger etc), the call is a fring call. If the contact is a regular mobile contact, the call is made using your cellular plan. See the **Making a call** section in this guide.
Chat	Chat with your selected contact. See the **Chatting** section in this guide.

Send file	Send a file from your handset to the selected contact (currently only works with fring, Skype & MSN)
View profile	The view profile feature allows you to access the highlighted user's profile.
Go to	A shortcut to your open tabs.
Manage buddies	Change the way your fring buddy list looks and feels, mash up all your separate communities of friends into one manageable, mobile interface via fring.
Edit my profile	Change your profile and the information available to your fring contacts through their buddy lists.
Change connection	Change the current fring connection – for advanced connection settings go to **Settings** → **Connectivity**
Settings	The following settings are available: **Connectivity** – lets you choose and manage your connections. **Privacy** – See the **Privacy settings** section in this guide. **Personalize** – allows you to modify personal options. See the **Personalize** section in this guide **fringtones** - Choose the tones you want fring to use. See the **Using fringtones** section in this guide.
Lock keypad *	Lock your phone's keypad. Press the ***** key to lock the keypad.
Help	Displays the fring help screens.
About	Displays information about the installed version of fring.
Exit	Exit fring

Making a Call

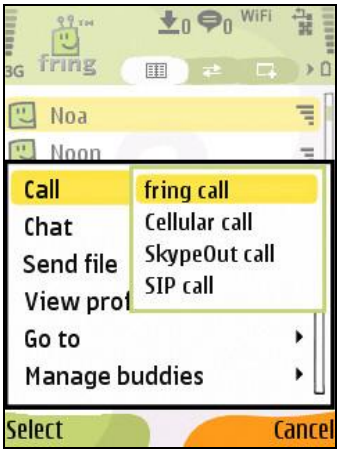

Figure 29 – Call menu

fring lets you make all of your calls directly from the fring main screen by importing all of your phone contacts to your fring's buddy list.

Searching your buddy list

You can browse your buddy list to find contacts quickly.

- **To find a contact:**

Start typing the name of your contact.

The list is filtered according to the characters you have typed.

Making a call to a fring or other Add-on contact

- **To call a VoIP contact:**
  1. Choose the user-id of the person you want to call and check that the user is online.

     Press the green button on your phone
     – or –
     Press **Options** and then choose **call**
     – or –
     Press your joystick in.

  2. After a short time, a dialing sound is heard. If your contact answers the call, your screen will display the name of the contact and a "Call in progress" message.

Figure 30 – Call in progress

During a call, the following options are available:

- **Options** – allow you to end the current call by choosing 'Hang-up' or to navigate through the tabs by choosing 'Go to'.
- **Navigate left or right** – continue an open chat session or navigate to your buddy list.
- **Volume control –** use the joystick **up** and **down** to control the volume level of the incoming voice.
- **Loudspeaker –** turn the loudspeaker on and off (Not available on Symbian 9.1 devices).

When you are finished with your conversation, press the red button on your phone
– or –
Press **Options** and choose **hang-up**.

Note: fring displays the contacts that you have already added to your buddy list by subscribing to your Add-ons. To add a new Add-on contact, use your computer clients, and your added contacts will automatically be displayed on your handset. New fring contacts can be added directly from your handset.

Making a cellular call from fring

You can call your contacts from the fring buddy list exactly as you would call them from the buddy list of your handset. Dialing a cellular call from fring uses your regular cellular voice plan (Cellular call).

Note: While your phone is in offline mode, this option will not be available.

Making a SkypeOut call from fring

- **To make a SkypeOut call:**

  1. Choose a contact in your address book and press **Options** using your left soft key.
  2. From the **Call** submenu, choose **SkypeOut call**.
  3. Dial the international number (begins with the prefix + or 00)
  4. Press **Ok**. Your call is dialed.

  Note: To make a SkypeOut call from fring, you must be subscribed to your Skype account in fring and have sufficient SkypeOut credits.

Making a SIP call from fring

- **To make a SIP call:**

  1. Choose a contact in your address book and press **Options** using your left soft key.
  2. From the **Call** submenu, choose **SIP call**.
  3. Your call is made using the SIP account you have added.

Note: Currently, you can only add one SIP account to fring.

Receiving a fring call

fring allows you to both make and receive calls using voice-over-IP (VoIP) technology.

- **To receive a fring call**

  A call screen appears including the nickname of the caller.

  Press **accept** using your left soft key

  - or –

  Press the green button on your handset.

Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

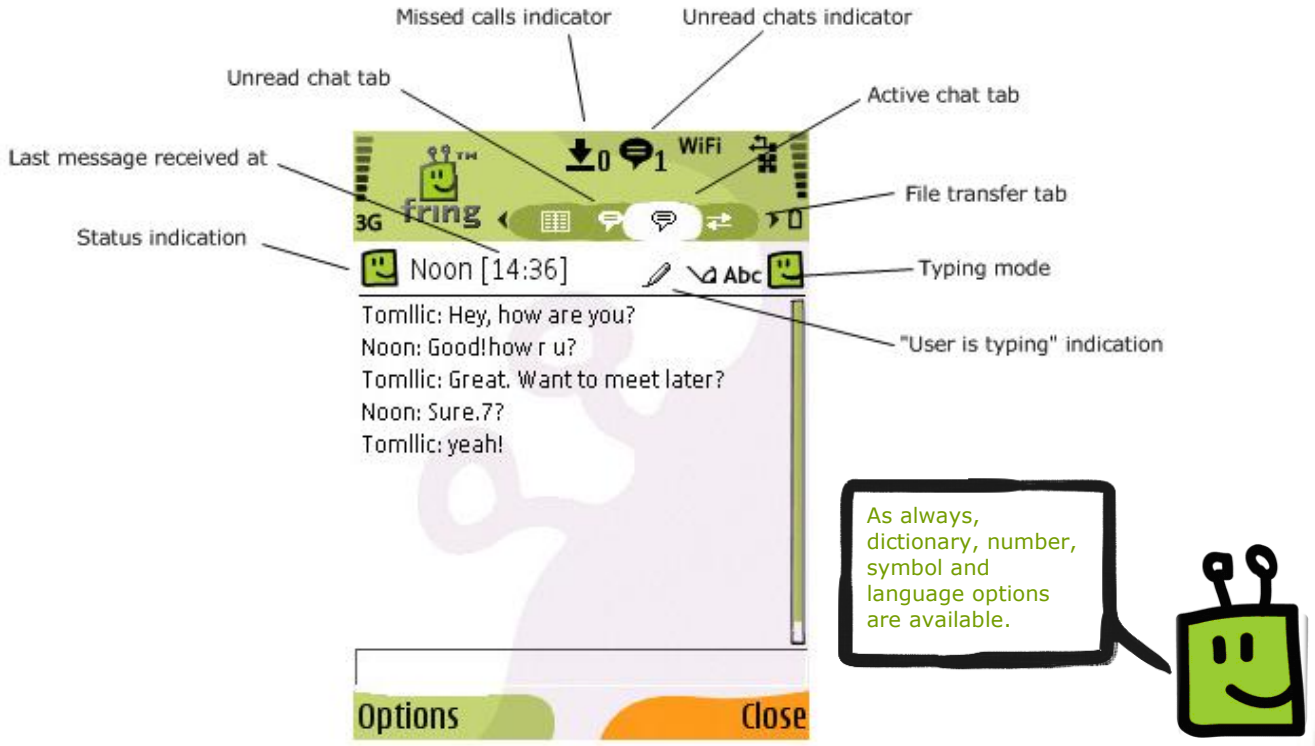

Figure 31 – Chat screen

Chatting with a contact

➢ **To initiate a chat:**

1. From your buddy list, select the contact you want to chat with and press **Options** using the left soft key.

   Tip: for easy access to the chat screen you can change the default "joystick in" action, see the **Personalize** section in this guide.

2. Select **Chat** from the Options menu.

   The chat screen appears.

In the text entry area, write your message and press your joystick in to send the message.

Navigating between chats

If you choose to have two or more chats simultaneously, each will have a separate tab. Navigate between the chats using the right and left joystick keys.

Ending a chat

- **To end a chat:**

  Press the right soft key on your handset.

Viewing offline chat messages

Chat messages can be received even when you are offline. If you have received a message, it will appear as an additional tab when you open fring. If you have received messages from more than one user, a tab opens for each user, displaying the messages they sent.

File transfer

fring enables you to exchange files with your contacts.

Sending a file

- **To send a file from your handset to one of your contacts:**

  1. From the buddy list, select the contact you want to send the file to and press **Options**.
  2. Select **Send file** and the file type you wish to send (Image, Video, Audio or browse your handset for a different type)

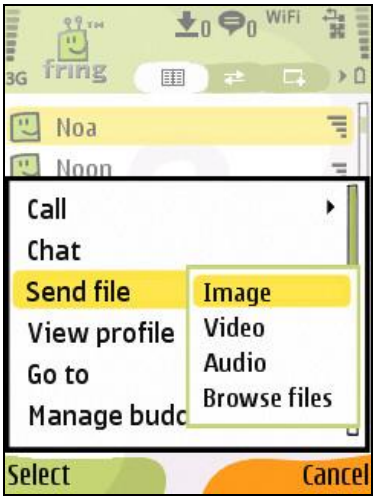

Figure 32 – Send file manu

3. Select the file you wish to send.
4. At that point, the other side should approve the transfer. If accepted, the file transfer status will be shown in the **Transfers tab**.

Receiving a file

➢ **To receive a file from one of your contacts:**

1. If one of your contacts sends you a file, you should get an approval request.

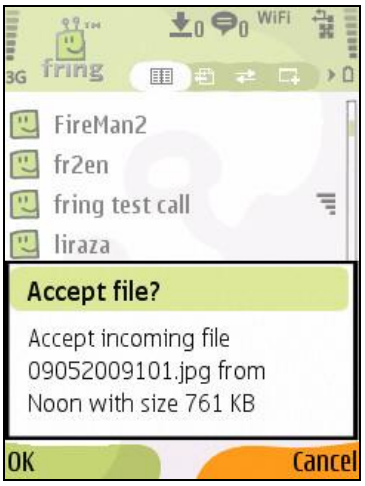

Figure 32 – Receiving a file

2. Click **ok** to accept the file
3. You'll get a message asking you where you would like to save the file.
4. Choose the directory and the folder.
5. The file progress bar will show you some information about the file
6. You can open it from the **Transfers** tab.

Figure 33 – Transfers tab

View profile

The view profile feature allows you to access the highlighted user's profile. In the user's profile you can see its details, its online/offline status and its current mood message.

Figure 34 – User's profile

If your contact was merged you can access all of its info directly through one combined profile.

Figure 35 – Merged contact's profile page

- **To access the profile page of one of your contacts:**
  1. Highlight the contact and click **Options** > **View profile**.

There are several options on your contact's profile page, available by choosing **options**:

Figure 36 – Options

Option	Description
Call	Call your contact from his profile page. You can select what kind of call you want to make. You can also initiate the call by pressing the green button directly in your contact's profile page.
Chat	Chat with your selected contact.
Send file	Send a file to the selected contact (currently only works with fring, Skype & MSN)
Rename	Change the way your contact appears on your buddy list.
Merge buddy	Merge your contact with your contact's other entities on additional social networks.
Undo merge	Cancel the current merge between your contact and its different entities.

Manage buddies

The manage buddies submenu lets you change the way your fring buddy list looks and feels. Using this feature you can mash up all your separate communities of friends into one manageable, mobile interface via fring.

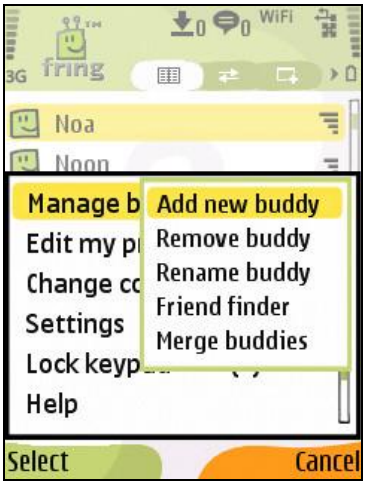

Figure 37 – Manage buddies options

➢ **To access the Manage buddies feature:**

1. Click **Options** > **Manage buddies**.

Adding new buddy

You can search for a contact who has already registered with fring and add her or him to your buddy list.

➢ **To search for a fring contact in the fring network:**

1. Choose the **Add new buddy** option in the **Manage buddies** submenu.

   Your address book will open. You can scroll and **Select** on any contact. The contact's phone number will be shown on the search screen and an option to **Add** or **Cancel** will appear. If the user is already a fring user, the contact will be added to your buddy list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

2. If you click **Other** on the address book screen, you'll be able to manually enter the phone number (including the int. prefix) and click **add**.
   If the user is already a fring user, the contact will be added to your buddy list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

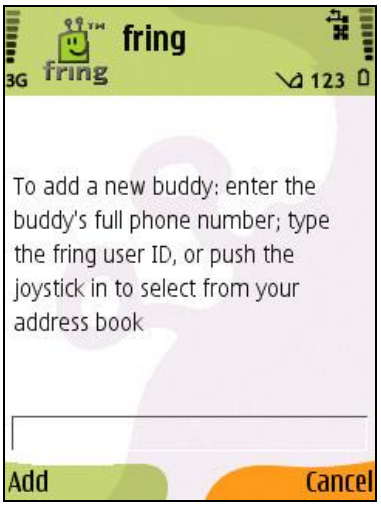
fring
3G
fring
123
To add a new buddy: enter the buddy's full phone number; type the fring user ID, or push the joystick in to select from your address book
Add
Cancel

Figure 38 – Adding a buddy

Note: While your phone is in offline mode, you will not be able to use this feature.

Remove buddy

Only fring contacts can be removed from your buddy list.

Note: In order to be able to remove a fring buddy, you'll need to make sure the fring buddy is not merged with other entities of your contact from different social networks.

- **To remove a fring contact:**
  1. Highlight the contact you would like to delete and choose **Options** > **Manage buddies** > **Remove buddy**.

     The contact is removed.

Rename buddy

You can change the way your contact appears in your buddy list.

- **To change your contact's or your merged contacts' nickname**
  1. Highlight the contact and choose **Options** > **Manage buddies** > **Rename buddy.**
  2. Type in the desired new nickname and click **Save.**

     The contact's nickname is now changed.

Friend finder

When initially registering to fring, you will be alerted of all of your GSM and social community friends who are already fringsters, in the form of "Hints".

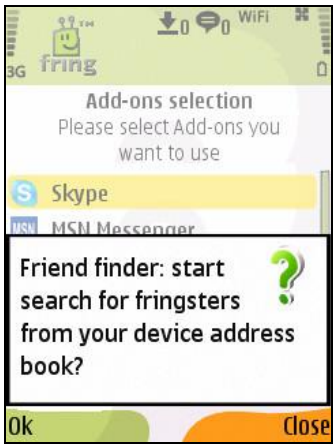

Figure 39 – Start Friend finder

fring
Your friends in fring
The following of your friends are fringsters. Would you like to add them as buddies?
Your friend Tom is a fringster
Your friend The budd is a fringster
Next
Cancel

Figure 40 – Pending fringsters

Click **OK** to start the "Friend finder" process (Figure 39).

Fring will browse your handset's address book and search for contacts who are also fring users. You can add all your buddies by pressing **Next** or decide which buddies you'd like to add by **checking** the check box of each contact.

fring
fringster
Your friend The budd is a fringster
fring can store your address book and notify you when your friends become fringsters
Approve
Reject

Figure 41 - Personalize Menu

If you want fring to notify you when your phone contacts become fring users choose **Approve**. If you don't want fring to notify you about contacts that become fringsters choose **Reject**.

Note: you can change your selection at any times by going to **Options** > **Settings** > **Privacy** > **Save GSM contacts**.

You can check the status of your pending contacts by going to **Options** > **Manage buddies** > **Friend finder**.

Merge buddies

Although the process of finding and merging your contacts is automatic, you can also manually merge or unmerge all of your contact's entities from all of the services you are subscribed to by using the Merge feature.

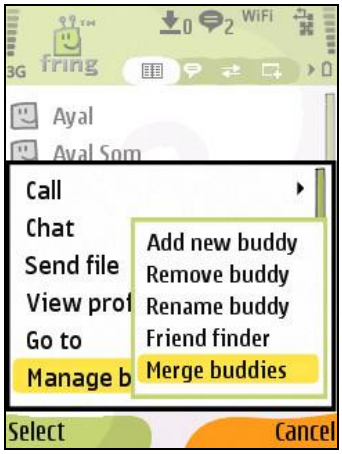

Figure 42 – Merge buddies

Figure 43 –Initial state

➢ **To Merge your buddy with its different entities:**

1. Highlight your buddy on the buddy list and choose **Options** > **Manage buddies** > **Merge buddies**.
2. **Check** the box near the contact or the contacts you would like to merge with your buddy and click **Save**.
3.

Figure 44 – Merge with other entities

Figure 45 – Merged contacts

Your buddy is now merged.

Note: this process can also be done directly from your buddy's profile screen by highlighting your buddy, choosing **Options** > **View Profile** > **Options** > **Merge buddy.**

➢ **To Unmerge your buddy:**

1. Highlight your buddy on the buddy list and choose **Options** > **View profile** > **Options** > **Undo merge**.

Your buddy is now unmerged.

Edit my profile

Fring allows you to access and change your profile and the information available to your fring contacts through their buddy lists.

Figure 46 – My profile

To start editing your profile, click on **Options** > **Edit my profile**> **Options** > and choose **Update picture** / **Update mood text** / **Change nickname**.

The Settings menu

Figure 47 - Settings Menu

Connectivity settings

Change connection

➢ **To manually change your fring connection**

1. Select **Options** > **Change Connection** or **Options** > **Settings** > **Connectivity** > **Change Connection**.
2. You can choose your desired Access point from the results.

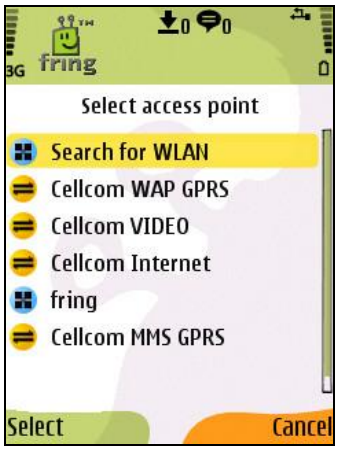

Figure 48 – Select access point

Note: If fring is unable to connect using the chosen Access point you'll have an option to let fring search automatically for the best access point from the phone's list.

Available WLAN networks

➢ **To search for available Wireless LAN on fring:**

1. Select **Options** > **Settings** > **Connectivity** > **Search for WLAN**.
2. You can then choose your desired WLAN from the results.

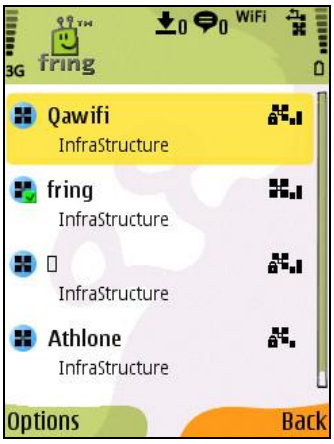

Figure 49 – Available WLANs

3. Choose the WLAN which you would like to use and press **Options > Select** with your left soft key. If the WLAN network is secure, you will be required to enter a pre-shared key.

Note: If the connection is not confirmed, you can select a different access point.

Settings

Under the connection settings menu you can choose whether you'd like fring to be restricted to one type of connection (ex."Wi-Fi only") or 'Always ask' which connection you'd like to use when fring is opened.

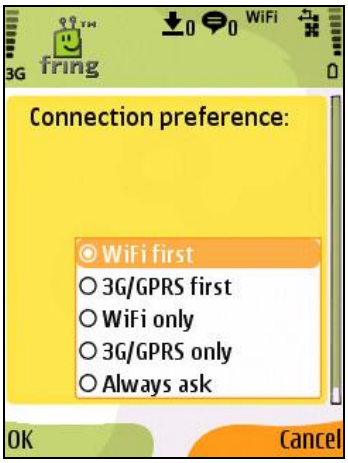

Figure 50 – Connection preference

Access Point Group

The AP-Group Management stores a list of Access Points you would like to use repeatedly. This option allows you to easily prioritize the way fring connects to the internet. If you've successfully connected to fring using a specific Access point, you can choose whether you'd like to add this Access point to the group. In the AP group you can click on **'Options'** → **'Move down/up'** to change the priority of a specific Access point.

Figure 51 – Access point group

Privacy settings

You can change a few privacy settings in the following menu:

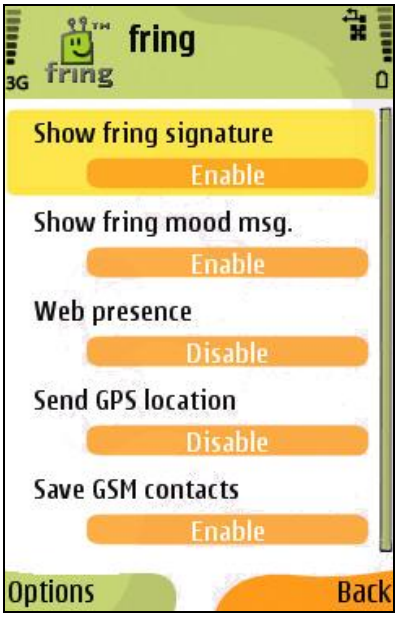

Figure 52 – Privacy settings

1. **Show fring signature** – fring adds periodic signature to your Skype/MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.

2. **Show fring mood msg.** – Once you're logged in with your Skype/MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.

3. **Web Presence** - If enabled, other users will be able to see your fring real-time presence status (Online/Offline/In a call/ etc) on the web. To use this feature, you must also generate yourself a widget at **www.fring.com/fun/fringme**

4. **Send GPS location** (Available on GPS enabled handsets only) - If enabled, fring will use your GPS to track your location and send it to the web through your internet connection. This information will be visible through your web widget.

5. **Save GSM contacts** – If enabled, fring will notify you when your phone contacts become fring users. Disabling this option will prevent fring from notifying you about contacts that become fringsters.

Personalize settings

Allow you to modify personal options:

Figure 53 – Personalize setting

1. **Phone address book** - Showing and hiding your phone contacts.
2. **Automatic start** - allows you to choose whether you'd like fring to open automatically when you start your handset.
3. **System application** - When enabled fring will act as a system application.
4. **My User-ID** - Shows your fring user ID.
5. **Language** - Change fring's language from the available languages in the list.
6. **Joystick-in** - Choose the default "Joystick-in" action (Chat or Call).

Using fringtones

You can determine what tones are used for incoming calls and messages. You can also decide whether you want your handset to vibrate when you receive a fring call or message.

➢ **To choose the tones you want fring to use:**

1. From the **Options** menu choose **Settings**.
2. Choose **fringtones.**

Figure 54 - fringtone settings

3. In the **fringtone** field, choose the current tone.

Figure 55 – Choose fringtone

- Choose the tone you want to use when a fring call is received and press **select** using your left soft key.
- You can also select the fring message tone field in the same way.
- Choose the tone you want to use when a fring message is received and press **Select** using your left soft key.
- In the fring vibrating alert field, choose whether you want your handset to vibrate when a fring call or message is received.

When you are finished making changes, press **Change** using your left soft key.

Note: The above options are active only when using the following profiles: General, Outdoors and Silent.

Tip: Looking for some cool fringtones? Get them **here**.

Uninstalling fring

- **To uninstall fring:**

1. From the main menu of your handset, choose **Applications**.
2. Navigate to the **Application Manager** option and choose it. A list displaying the applications currently installed on your handset opens.
3. Navigate to **fring** and press **Options** using your left soft key.
4. Navigate to the **Remove** option and choose it. A message opens indicating that the fring client will be removed.
5. Press **Yes** using your left soft key.

The fring client is removed from your handset.

Note: The VoipAudioSrv component that was installed with fring should be uninstalled separately.

Troubleshooting

I didn't receive the SMS Message with the download link.

Please make sure you've entered your **cell phone number** correctly and try again.

If you still haven't received the SMS, please **contact our support team** who will be happy to help.

I got the SMS but the link is not clickable

Enable the **automatic find on** feature available in the **Options** menu of your SMS message.

I got a message "Installation Security Error - Unable to install" – what do I do now?

Before attempting another installation, set the following settings on your handset:

1. Go to the **Menu** on your handset and navigate to the **Tools** option and choose it.
2. In the **Tools** menu, navigate to the **Manager** (application manager) option and choose it.
3. Press **Options** using the left soft key.
4. Choose the **Settings** options and press **Select** using the left soft key.
5. Set the **Software installation** option to **On**.
   - **To set the Software installation option to On:**
     - Choose the **Software installation** option.
     - Use the up and down arrows on your handset to move to the **On** option.
     - Press **Ok** using the left soft key.
6. Set the **Online certif. check** option to **Off**.
   - **To set the Online certif. check option to On:**
     - Choose the **Online certif. check** option.
     - Use the up and down arrows on your handset to move to the **Off** option.
     - Press **Ok** using the left soft key.

I get a message saying "Memory Full".

If your memory is full, clear some space by erasing files (e.g., applications, music files). Once there is sufficient available space, try downloading again.

I forgot my password.

Please go to **http://www.fring.com/password**

I've downloaded and installed fring but cannot find it on my handset. Where was it installed?

This varies from handset to handset. Usually, the shortcut is in the **Main Menu** of the handset or under **Applications**.

Frequently Asked Questions

Downloading & Installing fring

How do I download fring?

fring can be downloaded from the fring website (www.fring.com), fring WAP site (m.fring.com) or via an SMS invitation sent by your friend.

For detailed information about downloading fring, see the **Downloading** section in this guide.

Is fring free?

Yes. fring's service is free. Your cost for using fring is the standard data tariff for air time it takes to download and use fring.

When using fring over 3G data networks, please be aware that you will be subject to the data usage costs that your service provider charges. If you are using an unlimited 3G data plan you can talk as much as you like for free. Using **fring over WiFi** benefits you with superior voice quality and reduced latency - completely free of charge

As a guideline for calculating your data charges when using fring, assume that fring requires 1MB of data per 15 minutes of talk time.

Why do you need my phone number and Email address?

We use your phone number to send an SMS message with a link to download fring. This number is then used as your user-id. Your Email address is optional and we will use it to notify you about new system enhancements or for password retrieval purpose.

I've received the SMS, how do I install fring?

Refer to the **Installing** section in this guide.

Where would you recommend installing fring - on my external memory or phone memory?

It makes no difference. Install fring wherever there is sufficient free memory. However, if you are experiencing any issues during the installation, try to install fring on a different available memory space.

Registering to fring

How do I register?

See the registration section in this guide.

Can I use more than one user-id on my handset?

No, each handset is limited to a single user-id.

Can I add more than one Skype account to my fring account?

No, each fring account is limited to a single Skype account.

I bought a new handset and kept my number; can I use the same user-id and password?

Yes. Download the application again and install it on your new handset. Enter the same fring nickname and password you used with the old handset. Make sure to download the correct version for your handset.

I bought a new handset and I have a new phone number (SIM card). I would like to use my fring account on my new phone. Can I do that?

Yes. Download fring via PC and when asked if you are a new or an existing user during the installation, choose "Existing" and enter your credentials.

Connection

What is GPRS?

GPRS stands for Global Packet Radio System (or General Packet Radio Service). GPRS is used to send and receive data.

How can I configure my GPRS/3G settings?

First of all, make sure you are subscribed to a data plan with your cellular operator.

Each handset and service provider uses different settings to use GPRS/3G in order to connect to the Internet.

If you are still unable to connect, contact your service provider for detailed instructions and support.

How do I create/edit my access point's settings?

If you followed the previous instructions, you may have a few options for connecting your device to the Internet.

On most Nokia handsets you can get your default access points by clicking on **Menu** → **Tools** → **Utilities** → **Sett. Wizard**

To edit one of your access points:

Go to **Menu** → **Tools** → **Settings** → **Connection** → **Access points**

1. Navigate to the Access point you want to edit and choose it.
2. Edit the Access point as desired. Changes are saved automatically.

My client looks like it is connecting forever – what should I do?

It's possible that the Internet connection on your phone is not configured properly. Although you may be able to access the Internet, you are probably using a WAP connection, which is limited. In order to use fring a standard GPRS/3G/WiFi connection is required.

For the right settings for your handset, please contact your service provider or use the settings wizard as described above.

General

Can I use my Bluetooth instead of GPRS/3G/Wi-Fi?

The current fring version provides connectivity to the VoIP network from our servers. It cannot be accessed by Bluetooth. This feature is planned for future releases.

Can I add contacts from other messaging services like Jabber?

Not at this time. This option will be available in a future version.

How do I search for other contacts?

You can search through your buddy list to find contacts quickly.

- **To search your buddy list:**

  Start typing the name of your contact.

  The list is filtered according to the characters you have typed.

What happens to my GSM calls while I'm on a call through fring?

GSM calls take precedence over fring calls. If you are on a fring call and a GSM call comes through, your fring call will be disconnected.

I've finished a GSM call and fring disappeared, where is it?

Check to see if fring is in its minimized state. Press and hold the **menu** button for a second and choose fring from the menu.

Does fring have any effect on my phone battery?
Unfortunately, yes. fring uses wireless data on your mobile phone and therefore tends to consume extra battery power. The actual usage depends on the length of the call and special requirements imposed by your specific network.

I forgot my password.
Please go to http://www.fring.com/password

Thank you for becoming a fringster... We welcome your comments and suggestions **and hope you enjoy fring!**

Wanna get involved?

YouTube – Our YouTube channel is a great place to find our 'How To' videos and other fun stuff.

Twitter – Our Twitter account is managed by the fring staff, feel free to follow us and send us your feedbacks and questions. We're always here to listen and share some 'behind the scenes' stories.

Facebook – This is the place to share your experience with other fringsters worldwide.

The official fring blog – Our blog is **the** Place to hear some hot news from the fring HQ.

fring forums – The place to get quick answers from the fring community.